

<https://www.austintexas.gov/covid19-resources>

COVID-19 Resources

- A range of resources provided by City, County, and community partners are available to help City of Austin and area residents and businesses who may be impacted by the COVID-19 pandemic.

Community Resources

- A printable Community Resources flyer is available in [English\(pdf\)](#) | [Español](#) |

Food

- Pandemic Electronic Benefit Transfer (P-EBT) provides eligible families with a one-time payment for each child who previously received free or reduced-price meals. For more Information visit [Texas Health and Human Services \(HHSC\)](#). The P-EBT Call Center [833-613-6220](#) will be open through Wednesday, September 30, 2020.
 - United Way connects people on need with resources at [Connect ATX](#) or [833-512-2289](#)
 - For information about Emergency Food Pantry Curbside Service contact your local [Neighborhood Center](#) or Call [512-972-5780](#) for more information

Housing

- The City of Austin is continuing to provide services for people experiencing homelessness. HUD is providing the City additional guidelines to be able to put some measures in place at our emergency shelters as well as any kind of short-term places where people are going through transitional housing. Austin-Travis County are complying with CDC provided [Interim Guidance for Homeless Shelters](#) or call [800-232-4636](#)
 - For more information, visit www.AustinTexas.gov/Homelessness or call [512-978-8775](#)

Relief In a State of Emergency (RISE) Funds

- The City of Austin is offering \$10 million in Relief in a State of Emergency (RISE) 2.0 funds to individuals in Austin and Travis County impacted by the COVID-19 pandemic. RISE 2.0 funds come after the original \$15 million of RISE funds were awarded to 20 non-profits and social services agencies in May and June. Most of the funds distributed to the original 20 agencies have been exhausted. For more information, visit www.AustinTexas.gov/RISE or call 512-714-6950.

City of Austin Utility Bill Relief

- As our community comes together to respond to the concerns of COVID-19, the City has taken steps to ensure customers have uninterrupted access to utility services and that customers experiencing hardships due to COVID-19 can get immediate utility bill help. Visit the following links for more information: [Austin Energy COVID-19 Relief](#) or call [512-494-9400](#), [City of Austin Utility Bill Relief](#) or call [1-512-765-9721](#).

- The following companies have temporarily suspended natural gas service disconnections due to non-payment for Coronavirus situation: [Atmos Energy CenterPoint Energy Texas Gas Service](#)
 - Neighborhood Centers are also providing rent and utility assistance to eligible individuals. Call 512-972-5780 for more information.
 - For businesses, find resources for both at [ATXRecovers.com](#)

Austin assistance programs.

All of the agencies, charities, and financial assistance programs listed in the link here support residents in Austin Texas.

https://www.needhelppayingbills.com/html/austin_texas_assistance_progra.html

Central Texas Food Bank

<https://www.centraltexasfoodbank.org/coronavirus-covid-19-update>

<https://www.centraltexasfoodbank.org/get-help>